IN THE DISTRICT COURT OF THE UNITED STATES FOR THE MIDDLE DISTRICT OF ALABAMA NORTHERN DIVISION

Larry D. Thomas Plaintiff/pro se

Civil Action No 2:05cv437-T

Vs

R James Nicholson Secretary, Department of **Veterans Affairs**

EXHIBIT B

Fax Document of Job Description to Mr. Thomas 5/13/2003

05/13/2003 TUB 15:43 FAX

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EXHIBIT (B) 5 PAGES

Department of Veterans Affairs

VHA FAX TRANSMITTAL

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DEPARTMENT OF VETERANS AFFAIRS MEDICAL CENTER 1 Freedom Way Augusta, Georgia 30904-6285

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Information Technology Specialist GS-2210-12 VistA Imaging/Rad Implementation Manager

PRINCIPAL DUTIES AND RESPONSIBILITIES

The inclimbent is a VISN 7 Informatics Service Line facility-level VistA Imaging/Rad Implementation Manager. The incumbent serves as a computer support specialist on the medical center's VistA Imaging team with responsibilities for the management of the VistA Imaging Computer system at the medical center. The incumbent will develop and maintain metho is for managing the Vista Imaging Computer System support workload, including evaluating, prioritizing, implementing and tracking a wide variety and large number of projects. Incumbent will develop quality assurance routines for analyzing effectiveness of PACS system, DICOM images, RAW modali y images, etc. Serves as backup systems manager for the VistA briaging System; provides planning assistance for the future development of VistA Imaging within the medical center; guides the VistA Imaging Systems Team; plans, for rulates, and conducts user training sessions on VistA Imaging; serves as medical center liaison with the national VistA Imaging Implementation team to establish, develop, and implement new modalitie, within VistA Imaging; does systems analysis concerning equipment needed for VistA Imaging and resolties issues surrounding the VistA Imaging hardware and software; or ordinates work activities with other services and computer users throughout the medical center and the VISN. The incumbent reports to the facility CIO. In addition, the incumbent works closely with the Ficility VistA Imaging NT Implementation Manager to ensure optimal VistA Imaging/Rad system operation and system availability 24 hours a day 7 days a week. The incumbent is responsible for the setup, maintenance of hardware and software a sociated with the Decentralized Hospital Computer Program (VistA) Imaging Project, interfacing various imaging modalities, as well as training functions associated with equipment and software provided to Medical Center personnel.

SPECIFIC DUTIES AND RESPONSIBILITIES

1. System: Support:

Assists with the preventive maintenance of computers, in cooperation with the service engineers, respond and troubles hoot system and associated peripheral device problems.

Understands the duties and procedures of the VistA Imaging Project so as to be able to independently carry out the duties, and exercise these by responding to unforeseen system problems.

Develops, graintains, and carries out mandated system monitors, reviews results for within predetermined ranges, records results and provides concise summary reports to the facility CIO when required.

Maintains operating system software, including, but not limited to, the installation and application of patches and updating of all pertinent records and/or logs with minimal supervision.

Independently handles technical support of peripheral imaging devices, including, but not limited to, facilitation of new installations, reallocations and troubleshooting of defective device equipment.

Modali y Interfacing:

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Knowledge of PACS systems, optical storage subsystems, DICOM and RAW modality images, and ability to interface the equipment to the medical center VistA systems.

Document 59-3

Knowledge of image capture devices (microcomputer image capture cards at d document scanners) and the ability to interface the equipment to the medical center VistA Systems.

3. Reporting Requirements:

Provides accurate and timely reports on status of equipment (connections and system hardware) using standard sof ware packages.

Maintains a: curate log of all connections and equipment placements.

Maintains a: curate and timely monitors (system utilization, etc.) of VistA Imaging system performance. Provides quality assurance reports to the VISN, Networks/Systems/Telecom Manager.

FACTOR 1. KNOWLEDGE REQUIRED BY THE POSITION

Extensive working knowledge of various computer hardware components, interfaces and related device drivers. Knewledge of the medical center's computer equipment and peripheral devices, including standardized operating methods and characteristics, in order to maintain the equipment utilized for specialized \ istA Imaging.

Ability to restall and maintain system software and hardware, optimize perfermance and functionality, and diagnese problems and recover failed systems. Ability to modify standard practices and adapt systems to resolve a variety of hardware and software problems. Ability to anticipate performance, capacity or configuration problems and initiate preventative or corrective action. The incumbent applies these abilities to analyze major aspects of VistA Imaging, such as system interrelationships and appropriate operating mode, system software or equipment configuration.

Troubleshours design and software implementation problems. Knowledge is used to maintain existing systems, including troubleshooting, problem solving, upgrading and debugging.

Knowledge of Digital Standard Mumps (DSM) and VA Fileman as to enhance the connectivity between VistA and the VistA Imaging Project. Knowledge of PACS systems, optical storage subsystems, DICOM and RAW mu dality images.

Knowledge of Windows NT, Windows 2000, WINS, and proxy systems. Working knowledge of Local Area Network design and implementation including, but not limited to, Gigabit Ethernet/Ethernet protocols, in bs and switching hardware, and server hardware and software in a Windows NT environment.

Ability to parform initial and subsequent operating systems generation in the natwork as new teleases or patches to the WINDOWS and MUMPS systems are released from the vandor. Generates reports utilizing Va. Fileman from VistA.

Working knowledge of a systems analysis and problem resolution methodology to analyze operational problems.

Ability to communicate effectively (orally and written) in a technical environment. Develops written procedures and SOP for the informatics Service Line, as appropriate.

FACTOR 2: SUPERVISORY CONTROLS

The employee works under the guidance and supervision of the VISN, Jetworks/Systems/Telecom Manager. The supervisor outlines the overall objectives and the resources available. The incumbent and supervisor determine possible approaches, phases and timeframes. The incumbent determines the appropriate methods to apply, interprets regulations and requirements, carrie; out projects and analyses, coordinates and integrates the work of others and resolves most conflicts that arise. Completed work is reviewed in terms of soundness of overall approach, effectiveness in meeting requirements, achieving expected results and adherence to requirements.

FACTOR 3: GUIDELINES

Handbocks, manuals, and plans are available, but the guidelines are of en ambiguous or express conflicting courses of action, requiring extensive interpretation. The incumbent uses judgment and ingenuity, and exercises broad latitude to determine the intent of applicable guidelines, develop new methods and guidelines, and formulate interpretations to resolve specific problems. The incumbent is recognized as the technical expert for VistA Imaging/Rad.

FACTOR 4: COMPLEXITY

The work consists of a variety of duties that involve many different and unrel; ted processes and methods in the II field. The incumbent decides what needs to be done by evaluating unusual circumstances, considering different approaches and dealing with incomplete and conflicting data. The incumbent uses judgment and originality in interpreting data, planning work and refining the methods and techniques being used

The worl: includes studies to advise management on significant aspects of application programs. Analysis and judg ment are required to anticipate workflow redesign, ascertain the vial fility of existing programs, anticipate the effects of program modification, and facilitate eventual modifications to the VistA imaging systems.

FACTOR 5: SCOPE AND EFFECT

The work involves developing and adapting procedures for the operation and maintenance of VistA knaging. The incumbent adapts and implements methods to ensure the availability and functionality of the system, assesses program effectiveness and analyzes a variety of unusual conditions, problems or issues associated with the VistA knaging system. The work ensures that systems are properly managed and affects the availability of the system to meet the needs of the organization.

FACTOR 5: PERSONAL CONTACTS

Personal contacts are with fellow staff members, field service engineers, application coordinators, and end users. These contacts require perseverance and tact on the part of the incombent in order to achieve the desired results.

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